

Statement regarding opening during the  
COVID-19 pandemic:



## To our Loyal Customers:

Throughout the past few weeks, we have exhausted all efforts to learn more about the effect of the ever changing Coronavirus pandemic and what it means to our business.

The health and wellness of our customers and employees are of utmost importance to us. As we weigh our health and wellness considerations against a chance to enjoy a healthy outdoor recreational activity, we've reviewed the protocols and guidelines ordered by the Governor's Office and local health officials. We have also studied the updated golf procedures suggested by the PGA of America, Northern Ohio Golf Association, Golf Course Superintendent's Association of America along with those procedures already established at other clubs. These protocols and extra steps include social distancing, sanitizing, providing no-touch-golf, a to-go only food and beverage operation and strict rules about entering the clubhouse.

At this time, we will be offering golf only, subject to certain rules and the establishment of the protocols set forth. To be able to operate and offer our customers a chance to be active and enjoy the outdoors, the protocols listed must be followed...

ON BEHALF OF OUR SDGC FAMILY, WE THANK YOU FOR YOUR PATIENCE DURING THESE UNPRECEDENTED TIMES.

## Protocols and Guidelines:

- Courses available from 9am - 6pm
- Vulnerable customer time frame (9am - 10am) Customers over 60 years old or with a pre-existing health condition can book during this time
- Tee Times must be made in advance over the phone or online. Customers must pre-pay for their round.
- Follow course guidelines for checking in (signage will be provided)
- Please allow extra space when parking in the parking lot when available.
- Social distancing (at least 6 feet apart) must be observed at all times
- There should be no physical contact between players and CLE staff
- If carts are available, you must ride one person per cart unless from the same household. Carts will be sanitized before and after your round
- Tee Times will be spaced 12 minutes apart. Maintain distancing throughout your round
- No bunker rakes, ball washers, water coolers will be available. If your ball comes to rest in an area that is not raked, pick up and place your ball in a raked area
- The putting green and driving range will not be available for use
- Each cup will be covered. Once you "hole-out", pick up your ball only. Allow for 3 foot "gimmies"
- DO NOT TOUCH FLAGSTICKS
- Upon completion of your round, return your cart to the designated area to be washed and disinfected
- Limited Clubhouse access (restrooms only)